



# STUDENT FEES AND FINANCE RULES HANDBOOK 2024

## **Please note**

This Student Fee Handbook sets out the rules and regulations regarding student fees and is aimed at assisting students in understanding these rules and regulations and the payment options available to them so that their student fees are managed in a responsible manner. The University has to balance the increasing financial needs of students against the diminishing financial resources of MUT. These rules and regulations apply to all students registered with the Mangosuthu University of Technology and must be read in conjunction with MUT's Student Fee & Debt Management Policy.

## **Indemnification**

The information in this publication is subject to change. Mangosuthu University of Technology accepts no liability of any nature whatsoever, now or in the future, for any damage sustained as a result of such change. The rules, regulations, policies and procedures, as amended from time to time, which are in force on the date of a student's registration at MUT, are applicable to that student.

## STUDENT FINANCIAL SERVICES CONTACT INFORMATION

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## 1. **IMPORTANT TERMS AND CONDITIONS**

- a) Students who have outstanding/arrear balances from the previous year, and students who have not, by due date paid the required registration deposit for the current year, will **NOT** be permitted to register unless the **Arrear fees, Registration deposit and all Levies have been paid in full.**
- b) All fees are payable in full, irrespective of whether the academic programme is interrupted by factors beyond the University's control, e.g. strikes, student boycotts, civil unrest, or other disruption on campus. Full fees are payable in the case of suspension or expulsion of a student resulting from any disciplinary measures
- c) The student undertakes to make payment of all fees on or before the final instalment date, failing which he/she may be subject to: -
  - 1. An encumbrance on his/her enrolment;
  - 2. Cancellation of enrolment;
  - 3. Not being allowed to attend the graduation ceremony and/or receive their certificate upon graduation.
  - 4. Signing a "Fee Payment Arrangement (FPA)" agreement, supported by a signed surety and making payment arrangements with MUT.
  - 5. Not be allowed to register for the next period of study; and/or
  - 6. Hand over to a Debt Collection Agency for further action which may have legal and financial consequences for the student.
- d) The fee requirements as stipulated in this handbook must be adhered to by all students wishing to register at MUT and applies to all "First Time Entering (FTEN)" students as well as returning students.
- e) **By virtue of the student registering, the student, parent, guardian or surety accepts responsibility for payment of all fees by the due dates and to make enquiries regarding the fee account timeously.**
- f) It is the responsibility of the student to inform the University of his/her correct residential and postal address, telephone numbers and email address or changes thereto.
- g) All students are required to provide the University with valid bank account details. Bank and other charges arising from incorrect details provided will be billed to the students account.
- h) **The SRC levy, Sports Levy and Insurance Levy are compulsory and must be paid upfront upon registration.**
- i) Any deposit to be refunded is transferred to the student's fees account. If the fee account shows an outstanding balance, the refund is credited to that account. If there has been no application for the refund of a particular deposit after a period of 12 months, the deposit is forfeited.
- j) Students, parents, guardians and/or sureties in breach of these terms and conditions shall be liable to pay all legal costs incurred by the University as a result thereof, based on the prevailing attorney and client rate, in consequence of which their details may be forwarded to credit rating bureaus.
- k) If students fail to register on the specified date, the student would be permitted to register on the prescribed days for late registration and would be required to pay a late registration penalty.
- l) Students are urged to acquaint themselves with the requirements governing withdrawal from the University and/or Residence and the cancellation of modules.

## 2. FEE CLEARANCE

### 2.1 Arrear/Outstanding fees

**Returning students must ensure that all outstanding/arrear fees are paid in full prior to registration. Please note that students who have been handed over may settle their fees with the Debt Collectors.**

Fees for the 2024 academic year must be paid according to the payment plan as per Section 5, failing which examination results may be withheld and registration for the 2<sup>nd</sup> semester may be withdrawn.

### 2.2. NSFAS Funded Students

- a) Students who have been approved for NSFAS funding will be cleared for registration once the University receives a list of approved students from NSFAS.
- b) Returning students who were previously funded by NSFAS in the previous semester/year and meet the NSFAS progression rules in accordance with the NSFAS policy standard on NSFAS Eligibility Criteria and Conditions for Financial Aid 2024 will be cleared for registration.
- c) First-time entering (FTEN) students will be verified against the NSFAS system and will follow the process for registration; and if their application status is "waiting for registration" will be cleared for registration.
- d) Late registration of modules/subjects for NSFAS-funded students will be for the students' own account as NSFAS will not fund any late registration of modules/subjects once the adjustments of registration data have closed.
- e) Late registration penalties for NSFAS-funded students will be for the students' own account as NSFAS will not fund any late registration penalties.
- f) **NSFAS Appeals - Students who have lodged Appeals to NSFAS in respect of funding will NOT be allowed to register unless the required registration deposit is paid; and should their appeal be successful, the student may then apply for a refund of the deposit.**
- g) **Post Graduate/Advanced Diploma Students** with arrear debt who claim or submit that this debt should be funded by NSFAS will NOT be allowed to register unless they pay the necessary registration deposits and settle the arrear debt. Should NSFAS subsequently confirm funding for the arrear debt, these students may then apply for a refund of the amount paid towards that debt.
- h) **Post Graduate/Advanced Diploma Students** - NSFAS funded students who completed their final year of studies in the 2023 academic year will NOT be cleared for registration under the NSFAS cohort of students as NSFAS does not fund Post-graduate/Advanced qualifications. These students will be blocked on the system and will be required to pay a registration deposit and ensure all arrear fees are settled before being allowed to register for any Post-Graduate/Advanced Diploma programme.
- i) **Other NSFAS matters** - The students **may** be allowed to register only with the approval of the Student Registration and Onboarding Task Team (SORTT); and in all such instances, there will be no payment of allowances until such time as NSFAS has confirmed funding and the student appears on the NSFAS funded list.

- j) **Arrear debt with confirmed 2024 NSFAS funding** - Students who have confirmed NSFAS funding for 2024 year and that may have historical debt outstanding will be allowed to register for the 2024 academic year, provided that they make arrangements with the University for the settlement of that historical debt. They will need to liaise with the FAO specifically in respect of this debt and complete a Fee Payment Arrangement form.

### 2.3. External Bursaries

- a) The Financial Aid Office (FAO) requires an official sponsorship/bursary letter from each sponsor/bursar addressed to the University on an official letterhead with the relevant authorized signature confirming the details of the award (that is, tuition, books, meals etc.) and the amount of the funding clearly indicating that the funds will be paid to the UNIVERSITY (not the student). The letter must be an original (photocopies or faxes are NOT acceptable).
- b) This must be submitted to the Financial Aid Office at **least three days prior** to registration for early financial clearance, failing which on the day of registration.
- c) The University will first have to confirm the bursary with the bursar/sponsor prior to finalization of the registration.
- d) An upfront payment of the applicable registration deposit per student is required from all bursars unless the bursar confirms in writing that the fees will be paid upon confirmation of registration of the student.
- e) All registration and residence fees should be settled by the bursar by the end of the academic term for which the student is registered for. Failure to settle the fees may result in blacklisting of the sponsor/bursar.
- f) As a general rule, there will be **NO automatic clearance of bursary students**. The following will be applied:
1. Returning students who were funded by bursaries in 2023 will **NOT** be automatically cleared to register for 2024 if they still have outstanding debt outstanding as at 31 December 2023. **The students must follow up with their bursars/sponsor and should ensure that payment of previous year fees outstanding is made prior to registration.**
  2. All students who are funded by corporate and private bursaries must also pay the minimum registration deposits unless the bursar confirms in writing that fees will be paid once registration is confirmed. **The student should make arrangements with their bursar/sponsor for the payment of the registration deposit.**
  3. Students who have bursary letters from entities that currently or previously funded students at MUT and for which there are still balances outstanding will NOT be accepted unless that bursar settles the debt owing if that bursar is legally liable for such debt; failing which the student must then make payment arrangements with MUT for the settlement of the amount owing. The student must liaise with the FAO directly in this regard to make such payment arrangements by completing the Fee Payment Arrangement form.
  4. For SETA's who still owe money and are still providing funding to students for the next academic year/semester, the SETA must settle the arrear balance due or confirm in writing that arrear fees will be settled giving a date of settlement before students funded by the SETA in 2024 will be allowed to register.

## **2.4. Payment for subject additions**

- a) Registration of additional subjects will only be allowed on condition that these subjects are paid in advance. This will occur in instances where students have registered at the beginning of the academic term and paid their registration deposits but subsequent to such registration, want to register for additional subjects.
- b) This does not apply in instances where the addition of a subject in the following semester is a requirement of the specific programme which requires certain subjects/modules to be passed by a student first before the student can progress to the next level subject/module; **provided that the student has paid the relevant deposit upon initial registration.**

## **2.5. Students enrolling for Post-graduate/Advanced qualifications**

- a) Student wishing to register for Post-graduate/Advanced qualifications must ensure that all arrear fees are settled prior to registration.
- b) All Post-graduate/Advanced qualifications will be “Blocked” from online registration and students wishing to register must ensure that they pay the required deposit so that they can be unblocked and registration can then proceed.

## **2.6. Students enrolling for the Pre-Tech Programme/Subject**

- a) All students wishing to enroll for Pre-Tech subjects must **pay the full subject fee upon registration** in order to be allowed to register for the Pre-Tech programme.
- b) Students who do not pay the full fee upfront will not be allowed to register for the Pre-Tech programme.

# **3. FEES PAYABLE ON APPLICATION AND ENROLMENT**

## **3.1 Acceptance fee**

An acceptance fee of **R500** is charged for each application. This fee is non-refundable and forms part of the deposit once the registration is successful.

## **3.2 Registration Fees – Minimum Initial Payment (MIP)**

Students are required to pay a **Minimum Initial Payment (MIP)** upon registration. This deposit will be set-off against the fee account of the student. The MIP amount to be paid is dependent on whether the student requires tuition or whether the student requires both tuition and accommodation. The MIP also includes the student levies that are payable by the student. These levies form an important aspect of the student life experience on campus and enable various student activities to be undertaken for the benefit of students. These levies must also be paid at the beginning of the academic year/semester.

**The following MIP payments are payable by students upon registration:**

**Option 1: Students requiring Tuition only:**

<u>DETAILS</u>	<u>ANNUAL</u>	<u>SEMESTER</u>
Tuition Fee Deposit	R3 330	R2 000
SRC Levy	R416	R208
Sport Levy	R116	R58
Insurance Levy	98	49
<b>TOTAL MINIMUM AMOUNT PAYABLE ON REGISTRATION</b>	<b>R3 959</b>	<b>R2 315</b>

**Option 2: Students requiring both Tuition & Accommodation:**

<u>DETAILS</u>	<u>2024</u>	
	<u>ANNUAL</u>	<u>SEMESTER</u>
<b><u>Internal Residence</u></b>		
Tuition Fee Deposit	R3 330	R2 000
<i>Internal Residence deposit</i>	R11 449	R5 725
SRC Levy	R416	R208
Sport Levy	R116	R58
Insurance Levy	R98	R49
<b>TOTAL MINIMUM AMOUNT PAYABLE ON REGISTRATION</b>	<b>R15 408</b>	<b>R8 038</b>
<b><u>External Residence &amp; New Internal Residence</u></b>		
Tuition Fee Deposit	R3 330	R2 000
<i>External Residence &amp; New Internal Residence</i>	R22 898	R11 449
SRC Levy	R416	R208
Sport Levy	R116	R58
Insurance Levy	R98	R49
<b>TOTAL MINIMUM AMOUNT PAYABLE ON REGISTRATION</b>	<b>R26 857</b>	<b>R13 763</b>

The (MIP)/deposit will be set off against the total fees due for the period of study but excludes any additional subject levies, administration and fees such as examination fees etc.

**4. FEE BALANCE ENQUIRY**

Students are advised of their fee balances via SMS on a monthly basis and through correspondence through the University's service providers who have been engaged to follow up and collect amounts owing by students.

Fee statements are also available online. Steps to retrieve it are as follows:

1. Enter website [www.mut.co.za](http://www.mut.co.za)
2. Click>Student Portal



3. Click>IEnabler
4. Enter Login Details (i.e. Student Number, Pin)
5. Click>Student Enquiry
6. Click>Summarised Statement of Account
7. Click>Fee
8. To Print Click>Printer Friendly Format

## **5. PAYMENT OPTIONS**

The following payment options are applicable for returning and first-time entering students:

### **a) Balance of fees after deposit to be settled in monthly instalments as follows:**

<b>1<sup>st</sup> Semester registration</b>	<b>2<sup>nd</sup> Semester registration</b>	<b>Annual Registration</b>
March	August	March
April	September	April
May	October	May
June	November	June
July	December	July
		August
		September
		October
		November
		December

The monthly amounts payable will be after deducting the enrolment fee and deposit paid on registration. The monthly amount will depend on the total cost of the courses registered for in the particular period of study.

- b) Students with arrear balances will not be allowed to register unless the balance due and payable is settled.

## **6. METHODS OF ACCOUNT PAYMENT**

### **6.1 Debit order**

Those account payers who chose the debit order option will be required to complete a debit order authorization form. The form is available to all students/account payers who wish to avoid having to make monthly deposits at the branch of a bank or do monthly EFT's to the University.

A penalty of R300 will be charged for any and every debit order rejection and the amount due will be due and payable immediately, without further notice.

## 6.2 EFT into MUT bank account

Online Electronic Funds Transfer to the MUT bank account as detailed below. (EFT's should be made at least 3 days prior to registration due date in order to ensure payments reflect timeously in the Universities bank account.

Only the **student number** must be provided as the reference when the payment is made.

**For foreign students without a South African ID number, the student number or Passport number must be used as the deposit reference.**

### MUT Bank Account Details:

<b>Bank</b>	ABSA Bank
<b>Account name:</b>	Mangosuthu University of Technology
<b>Account number:</b>	4063827633
<b>Account type:</b>	Cheque account
<b>Branch name:</b>	ABSA Public Sector
<b>Branch code:</b>	634926
<b>Reference for Deposit:</b>	<b>Student Registration No.</b> <b>Foreign Student – Student Reg No. or Passport Number</b>

The proof of payment must then be immediately emailed to the Cashiers Office on [student.debtors@mut.ac.za](mailto:student.debtors@mut.ac.za) or can be had delivered to the Cashiers office within 24 hours of making the payment.

## 6.3 Direct bank deposits

Payments may be deposited directly into MUT' bank account as per the bank account details above.

Only the **Student number** must be provided as the reference number on the deposit slip when the payment is made.

**For foreign students without a South African ID number, the student number or Passport number must be used as the deposit reference.**

The deposit slip payment must be emailed to the Cashiers Office on [student.debtors@mut.ac.za](mailto:student.debtors@mut.ac.za) or can be had delivered to the Cashiers office within 24 hours of making the payment.

## 6.4 Payment by DEBIT and CREDIT cards

The University accepts debit cards, credit cards (except American Express and Diners Club cards).

**Cheque payments are not accepted.**

The University **does not** accept cash payments of more than R500 on campus and students'/account payers are requested to use the other options available.

## 6.5 Payments by employers/sponsors/bursaries

Where an employer/sponsor/bursar has made a written commitment that they will take responsibility for their employee's fees, the student must present the original letter to the Financial Aid Office (FAO) office during registrations. The University does not involve itself in disputes between the student and employer/sponsor/bursar.

The payment options detailed in 6.1 to 6.3 are also available to employers/sponsors/bursars.

***The onus rests on the student to ensure that payments from employers/sponsors/bursars are received timeously. Should payments from sponsors not be received timeously or at all, the student and or any surety will be liable to settle the amount due.***

## 7. REFUNDING OF FEES

The University is not obliged to grant any refund of fees to students who withdraw from the University. Any refund may, however be granted at the University's sole discretion, provided the relevant Faculty office is notified in writing on the **OFFICIAL ENROLMENT CANCELLATION FORM**. **Students who withdraw from the University without completing a cancellation form will remain liable for the payment of fees due for the entire period of study.**

### 7.1 Annual & Semester courses

The following percentages of fees are refundable, should a student discontinue his/her studies, by means of written notice on the prescribed form according to the table below:

Within one month of registration	80%
Between one and two months after registration	40%
After two months of the registration	None

### 7.2 Acceptance fee

- The acceptance fee is not refundable.
- No acceptance fee is transferable to another academic period.

### 7.3 Residence/boarding deposit

The residence/boarding deposit is refundable in the following cases:

- If no residence accommodation is available.
- If the applicant is not selected as a student at MUT.

### 7.4 General credit balances

Credit balances will be accessed on an individual basis. The refund will go to the person who paid the fee. A copy of ID, bank statement and proof of the original deposit must be provided in order for the refund to be processed.

## **8. RESIDENCE/BOARDING FEES**

### **8.1 Rates**

The residence fees will be published on MUT's website.

**All prior period residence fees must be settled before a student will be allocated residence in 2024.**

### **8.2 Cancellation of residence accommodation**

- a) In the event of withdrawal from residence, no portion of the initial payment will be refunded unless approved by the Manager: Student Accommodation and Residence.
- b) A residence cancellation fee of **R500** is payable upon cancellation of registration.
- c) Approval of refunds will be dependent on the vacated room being filled by a student who is not already in residence. Inter-residence transfers will not satisfy this requirement. Where the room cannot be filled, the student will be liable for payment of all the applicable fees.
- d) The University will use the date of receipt of your written notice as the official date for calculating any monies owed.
- e) Without having submitted such a notice, you will unfortunately not qualify for any possible reimbursement of the residence amount.
- f) Place in residence is allocated for the annual / semester basis. If you cancel your place in the course of the academic year, you will still be liable for the balance of residence fees unless vacated room is filled immediately by a student not already in residence.
- g) A cancellation form as per Annexure must be submitted and completed for residence cancellations.

## **9. TUITION FEES**

The tuition fees per subject will be published on MUT's website.

- h) Fees are charged per subject/module on a semester basis.
- a) Charges relating to the provision of additional material, e.g. supplementary lecture notes, field trips, copyright fees where applicable will be raised separately depending on the particular modules for which students are registered. Prescribed text books are explicitly excluded from the definition of tuition fees.

## **10. CANCELLATIONS - NSFAS FUNDED STUDENTS**

- a) NSFAS students who cancel or deregister any course enrolled for at any time during the semester will be required to provide a written motivation for deregistration.
- b) NSFAS is providing funding for students with the aim of assisting deserving students obtain a tertiary qualification, it is therefore critical that students enjoying this benefit are diligent in completing their qualification.
- c) In the instance where a NSFAS funded student cancels registration and NSFAS have not paid the university his/her study costs, but the university has paid the student meal and/or book allowances, the student will be obliged to refund the university all monies received before

cancellation is approved. See section 10 (b) above.

- d) In the instance where a NSFAS funded student cancels registration at a time when NSFAS has settled fees in full, the student will be liable for the amount of the fees and allowances paid by NSFAS. See section 10 (b) above.

## **11. GENERAL ADMINISTRATIVE FEES PAYABLE**

Refer to the table below for general administrative fees payable.

<b>FEE TYPE</b>	<b>2024</b>
<b>Results</b>	R11
<b>Student cards</b>	R110
<b>Residence cards</b>	R25
<b>Replacement of Diploma</b>	R290
<b>Credit of subjects application</b>	R180
<b>Gym membership</b>	R60
<b>Remark of scripts</b>	R70
<b>Late application for remark</b>	R350
<b>Practical fees</b>	R230
<b>Late registration penalty - semester registration</b>	R350
<b>Late registration penalty - annual registration</b>	R580
<b>Residence cancellation fee</b>	R550

*Please note that the above does not include library fees and fines and other special faculty fees that are specific to the course of study being pursued as these will be advised by the relevant Faculty.*

## **12. DEFAULT OF PAYMENT**

If a student fails to settle his/her account with MUT, notwithstanding any other rights, MUT is entitled to hand over the account to an attorney for collection. Students shall be held accountable for any/all collection fees and legal costs incurred during the collection of any amounts owed to MUT. It is important to note that, if any student fails to meet his/her financial obligations for the current or previous year(s) of study, the diploma or degree certificate will be withheld.

## **13. APPENDICES**

**Appendix A – Subject/Module Fee Schedule (subject to finalization)**

**Appendix B – Residence Fee Schedule (subject to finalization)**

**Appendix C – Enrolment cancellation and Refund form**

**Appendix D – Debit Order Instruction form**

**Appendix E – Arrear Fee Payment Arrangement form**

**PAY YOUR FEES AND ENSURE YOU MAINTAIN  
A GOOD CREDIT RECORD!**

**PAY YOUR FEES AND ENSURE YOU RECEIVE  
YOUR CERTIFICATE UPON GRADUATING!**

**PAY YOUR FEES TO AVOID THE TROUBLE OF  
DEALING WITH DEBT COLLECTORS!**

**BE RESPONSIBLE – PAY YOUR FEES  
TIMEOUSLY SO THAT YOU CAN FOCUS ON  
YOUR STUDIES!**

**PAY YOUR FEES - ENSURE A BRIGHTER  
FUTURE FOR GENERATIONS TO COME!**